

Caldy Valley Dog Walking

terms and conditions - dog walks

our promise

Off-lead walks: We will collect your dog or dogs for walking, convey them to a place we believe they will enjoy, give them the contracted time at that place and return them to your home.

On-lead walks: We will walk your dog solo or with one other dog for at least the contracted time.

Transport: We will convey your dog in crates or secured by seat belts in our vehicle. Our vehicle is secure, has air conditioning and all-round windows for the dogs' comfort and enjoyment.

Muck: We will give your dog a good rub down after the walk if possible and necessary, though please expect some messiness when the ground is muddy or if your dog is a keen swimmer.

Medical emergency: We will contact you at the earliest possible opportunity in case of any injury or mishap involving your dog while in our care. If it isn't possible to contact you we will use our discretion and may take your dog to your designated vet at your expense.

Weather: We reserve the right to modify our usual walking arrangements in the event of extreme weather conditions. Your dog's health and safety will be our main concern.

Visit times: We will endeavour to walk your dog at the agreed time. However, we accept no liability for any delays that may occur as a result of circumstances outside our control.

your promise

Payment: You undertake to pay our fee weekly or monthly by agreement within two days of the end of that week/month. Late payments may incur an additional charge.

Off-lead walks: You must provide written permission for us to walk your dog off-lead.

Mishap: You will take liability for any injury or harm incurred by or caused by your dog while in our care.

Your dog: Your dog should be in good health. You undertake that your dog has not shown aggressive behaviour. We reserve the right to refuse acceptance of bitches in season.

Infections: You accept that we are not liable for any infections, diseases or parasites your dog may contract while in our care.

Tag: As required by the Control of Dogs Order 1992, you must provide your dog with an identification tag.

Access: You will ensure that we have access to your property at the time of our scheduled visits. If we arrive at your property and are unable to gain access to your dog, we will charge you as for a normal walk.

Photography: We reserve the right to use photographs and video of your dogs on social media and advertising unless you instruct us otherwise. We retain the rights to such material.

Cancellation: You must notify us within 48 hours if you wish to cancel a booking. Failure to do so may incur the full cost of the booking.